Program 230 - Housing and Human Services

Program Outcome Statement

Preserve and improve housing conditions for low and moderate income residents, support increased development of affordable housing and ensure that human service needs in the community are identified and addressed consistent with City policies by:

EV2002/2002

EV2002/2004

- Improving the physical condition of the City's housing through housing improvement programs,
- Increasing the supply of safe, habitable, and affordable housing, and
- Coordinating the City's outside group funding process,

So that:

Prog	gram Outcome Measures	Weight	FY2002/2003 Current	FY2003/2004 Adopted
*	85% of the goals for the number of improved units are achieved Percent	4	85.00%	85.00%
*	An overall customer satisfaction rating of 85% is achieved Percent	4	85.00%	85.00%
*	10% of new housing units (on a five-year rolling average) are affordable. - Percent	3	10.00%	10.00%
*	As of April 30th the amount of undisbursed CDBG entitlement grant funds shall not exceed 1.5 times the grant amount for the program year. - Amount Exceeded	5	1.50	1.50
*	85% of outside group contracts comply with their identified service levels. - Percent	3	85.00%	85.00%
*	98% of Below Market Rate (BMR) units are in compliance with the BMR program objectives. - Percent	4	98.00%	98.00%
*	The Budget/Cost Ratio (planned cost divided by actual cost) is at 1.0 Ratio	2	1.00	1.00

Program 230 - Housing and Human Services

Service Delivery Plan 23001 - Community Development Block Grant Administration

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 230000 - Provide Go	eneral CDBG Grant Administration				
Product: A Work H	our				
F	Y 2002/2003 Current	\$280,402.34	3,580.50	3,580.50	\$78.31
F	Y 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230001 - Provide Cl	DBG Housing Acquisiton Administration				
Product: An Afford	able Housing Unit Built or Acquired				
F	Y 2002/2003 Current	\$21,999.29	30.00	425.00	\$733.31
F	Y 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230002 - Provide Cl	DBG Housing Improvement - Substantial	Rehabilitation Administration			
Product: A Unit Imp	proved				
F	Y 2002/2003 Current	\$155,982.30	15.00	2,037.00	\$10,398.82
F	Y 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230003 - Provide Cl	DBG Housing Improvement - Minor Imp	rovement Administration			
Product: A Unit Imp	proved				
F	Y 2002/2003 Current	\$30,502.21	50.00	470.00	\$610.04
F	Y 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230004 - Support C	DBG Funded Agencies				
Product: An Agency	Supported				
F	Y 2002/2003 Current	\$22,687.42	14.00	620.00	\$1,620.53
F	Y 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230005 - Audit CDF	BG Funded Agencies				
Product: An Agency	Audited				
F	Y 2002/2003 Current	\$12,520.74	14.00	390.00	\$894.34
F	Y 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00

	Costs	<u>Products</u>	Work Hours	Product Costs
Activity 230006 - Support the Housing & Human Serv	vices Commission			
Product: A Meeting Supported				
FY 2002/2003 Current FY 2003/2004 Adopted	\$15,257.01 \$0.00	11.00 0.00	390.00 0.00	\$1,387.00 \$0.00
Activity 230100 - Provide General CDBG Grant Admi	inistration			
Product: A Work Hour				
FY 2002/2003 Current FY 2003/2004 Adopted	\$0.00 \$289,741.22	0.00 3,412.00	0.00 3,412.00	\$0.00 \$84.92
Activity 230110 - Provide CDBG Housing Acquisiton	Administration			
Product: An Affordable Housing Unit Built or	Acquired			
FY 2002/2003 Current FY 2003/2004 Adopted	\$0.00 \$29,972.30	0.00 30.00	0.00 562.00	\$0.00 \$999.08
Activity 230120 - Provide CDBG Housing Improveme	nt - Substantial Rehabilitation Administra	ntion		
Product: A Unit Improved				
FY 2002/2003 Current FY 2003/2004 Adopted	\$0.00 \$167,932.62	0.00 15.00	0.00 2,180.00	\$0.00 \$11,195.51
Activity 230130 - Provide CDBG Housing Improveme	nt - Minor Improvement Administration			
Product: A Unit Improved				
FY 2002/2003 Current FY 2003/2004 Adopted	\$0.00 \$37,456.87	0.00 50.00	0.00 470.00	\$0.00 \$749.14
Activity 230140 - Support CDBG Funded Agencies				
Product: An Agency Supported				
FY 2002/2003 Current FY 2003/2004 Adopted	\$0.00 \$22,715.60	0.00 14.00	0.00 562.00	\$0.00 \$1,622.54

	Costs	Products	Work Hours	Product Costs
Activity 230150 - Audit CDBG Funded Agencies				
Product: An Agency Audited				
FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
FY 2003/2004 Adopted	\$12,419.69	14.00	340.00	\$887.12
Activity 230160 - Support the Housing & Human Services Commission				
Product: A Meeting Supported				
FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
FY 2003/2004 Adopted	\$10,943.18	11.00	240.00	\$994.83
Totals for Service Delivery Plan 23001:	Costs		Work Hours	
FY 2002/2003 Current FY 2003/2004 Adopted	\$539,351.31		7,912.50	
1 1 2005/2004 Auopicu	\$571,181.48		7,766.00	

Program 230 - Housing and Human Services

Service Delivery Plan 23002 - HOME Program Grant Administration

Program 230 - Housing and Human Services

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 230007 - Provide General HOME Program Grant Administration				
Product: A Work Hour				
FY 2002/2003 Current	\$6,872.45	100.00	100.00	\$68.72
FY 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230008 - Invest HOME Program Funds in Affordable House				
Product: An Affordable Housing Unit Funded				
FY 2002/2003 Current	\$15,040.11	10.00	318.50	\$1,504.01
FY 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230009 - Monitor HOME Program Funded Housing Unit				
Product: A Unit Inspected				
FY 2002/2003 Current	\$42,709.62	36.00	975.00	\$1,186.38
FY 2003/2004 Adopted	\$0.00	0.00	0.00	\$0.00
Activity 230200 - Provide General HOME Program Grant Administration				
Product: A Work Hour				
FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
FY 2003/2004 Adopted	\$51,558.97	150.00	150.00	\$343.73
Activity 230210 - Invest HOME Program Funds in Affordable House				
Product: An Affordable Housing Unit Funded				
FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
FY 2003/2004 Adopted	\$23,961.34	10.00	450.00	\$2,396.13
Activity 230220 - Monitor HOME Program Funded Housing Unit				
Product: A Unit Inspected				
FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
FY 2003/2004 Adopted	\$46,077.39	36.00	975.00	\$1,279.93

Totals for Service Delivery Plan 23002:	<u>Costs</u>	<u>Work Hours</u>
FY 2002/2003 Current	\$64,622.18	1,393.50
FY 2003/2004 Adopted	\$121,597.70	1,575.00

Program 230 - Housing and Human Services

Service Delivery Plan 23003 - City Funded Housing Opportunities & Human Services

Program 230 - Housing and Human Services

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 230010 - Provide General Housing Mitigation Administration Product: A Work Hour				
FY 2002/2003 Current FY 2003/2004 Adopted	\$2,748.97 \$0.00	40.00 0.00	40.00 0.00	\$68.72 \$0.00
Activity 230011 - Administer & Support City Funded Outside Group Cont Product: An Agency Supported	racts			
FY 2002/2003 Current FY 2003/2004 Adopted	\$26,316.12 \$0.00	4.00 0.00	567.00 0.00	\$6,579.03 \$0.00
Activity 230012 - Develop Strategies, Projects & Funding Resources Product: A Work Hour				
FY 2002/2003 Current FY 2003/2004 Adopted	\$6,872.45 \$0.00	100.00 0.00	100.00 0.00	\$68.72 \$0.00
Activity 230013 - Provide General BMR Program Administration Product: A BMR Unit Certified as Occupied by Qualified Residents				
FY 2002/2003 Current FY 2003/2004 Adopted	\$39,115.13 \$0.00	750.00 0.00	619.00 0.00	\$52.15 \$0.00
Activity 230014 - BMR Program Implementation Product: A BMR Unit Purchased or Resold				
FY 2002/2003 Current FY 2003/2004 Adopted	\$9,023.78 \$0.00	3.00 0.00	206.00 0.00	\$3,007.93 \$0.00
Activity 230300 - Provide General Housing Mitigation Administration Product: A Work Hour				
FY 2002/2003 Current FY 2003/2004 Adopted	\$0.00 \$2,866.66	0.00 40.00	0.00 40.00	\$0.00 \$71.67

		<u>Costs</u>	Products	Work Hours	Product Costs
Activity 230310 -	Administer & Support City Funded Outside Grou	ıp Contracts			
Product:	An Agency Supported				
	FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
	FY 2003/2004 Adopted	\$21,090.07	3.00	471.00	\$7,030.02
Activity 230320 -	Develop Strategies, Projects & Funding Resource	s			
Product:	A Work Hour				
	FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
	FY 2003/2004 Adopted	\$7,166.64	100.00	100.00	\$71.67
Activity 230330 -	Provide General BMR Program Administration				
Product:	A BMR Unit Certified as Occupied by Qualified Re	sidents			
	FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
	FY 2003/2004 Adopted	\$41,253.23	737.00	619.00	\$55.97
Activity 230340 -	BMR Program Implementation				
Product:	A BMR Unit Purchased or Resold				
	FY 2002/2003 Current	\$0.00	0.00	0.00	\$0.00
	FY 2003/2004 Adopted	\$9,735.32	3.00	206.00	\$3,245.11
Totals for Service Delivery Plan 23003:		Costs		Work Hours	
	FY 2002/2003 Current	\$84,076.45		1,532.00	
	FY 2003/2004 Adopted	\$82,111.92		1,436.00	
Totals for Program 230:					
	FY 2002/2003 Current	\$688,049.94		10,838.00	
	FY 2003/2004 Adopted	\$774,891.10		10,777.00	